

## Product Near-End-Of-Life Notification

# SocketModem® Cell 2G Embedded Cellular Modems



## Replacement Models Available

Date: April 28, 2021

### I. Summary

MultiTech announces an immediate change in status from **Active** to **Near-End-of-Life (NEOL)** for the following SocketModem® Cell 2G Embedded Cellular Modems:

- MTSMC-G3 models

Recommended replacement products are available.

### II. Key Dates

**Near-End-of-Life (NEOL):** April 28, 2021

**Last Time Buy:** July 28, 2021 (or while supplies last)

**Last Ship Date/End-of-Life (EOL):** October 28, 2021

**Note: Limited stock remaining, orders will be accepted on a first come, first serve basis.**

### Last Time Buy Information:

By July 28, 2021, submit confirmed order quantities for guaranteed availability with a Non-Cancellable, Non-Returnable (NCNR) order.

*Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.*

### Contents

- [I. Summary](#)
- [II. Key Dates](#)
- [III. Part Numbers Impacted](#)
- [IV. Product Description](#)
- [V. Warranty and Support](#)
- [VI. Suggested Action Plan](#)
- [VII. Additional Information](#)

### III. Part Numbers Impacted

#### SocketModem® Cell Embedded Cellular Modems, 2G Models

NEOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTSMC-G3-EU	789407356094	MTSMC-MNG2.R1	789407373817
MTSMC-G3-EU-SP	789407356100	MTSMC-MNG2.R1-SP	789407373824

**Note: The MTSMC-MNG2 is a 4G LTE Cat M1 embedded modem with 2G fallback.**

*Product specifications are subject to change without notice.*

MTSMC models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

### IV. Product Description

The SocketModem® Cell embedded cellular modem is a complete, ready-to-integrate communications device ideal for customers looking to add 4G-LTE cellular communications to their IoT/M2M solutions. These communications devices enable easy technology transitions and allow developers to add wireless communication to products with a minimum of development time and expense. The SocketModem Cell embedded cellular modems are carrier approved and end-device certified, decreasing time to market while saving customers money.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

### VI. Suggested Action Plan

We recommend the following actions be taken:

- **Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.**
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded cellular modems.
- Use the new recommended replacement ordering part numbers for all new design registrations.
- Notify existing customers of the change in status of the 2G embedded cellular modems, and work to migrate them the recommended replacement ordering part numbers.

### VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative.

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